



St. Vincent de Paul of Milwaukee Explanation of Services

SVDP has Modified our Services During the Covid-19 Health Crisis

The St. Vincent de Paul Society of Milwaukee (SVDP) is dedicated to the elimination of poverty and hunger in our community. We have been part of the community since 1849, over 170 years, and rely on volunteers and donations from 45 Catholic churches throughout the city to provide the services we offer.

We have 3 primary programs: Neighbors Helping Neighbors, a Meal Program and Thrift Stores.

NEIGHBORS HELPING NEIGHBORS

To place a request for assistance, leave a message on the Intake Line:

414-462-7837 ext 110 Monday-Friday 9:00AM-3:00PM

As of 5/27/20, there are 38 parishes with active conferences providing assistance in the Milwaukee County area. Trained volunteers, called Vincentians, make home visits to individuals and families, typically, within a service area in their church neighborhoods. During this time of the COVID 19 pandemic, Vincentians are following safe distance practices by making 'phone visits' rather than entering homes. They provide for basic needs of those experiencing economic distress, including food, clothing, furniture, new beds, some appliances, household items and other critical needs. Due to funding limitations, Vincentians may be unable to meet all requests, especially when financial assistance for utilities or rent is needed. They provide resource contacts for other possible assistance information.

If you are aware of someone in need, encourage that person to call our intake line so that we can assess if service is available. After dialing, (414) 462-7837 ext. 110, a caller will be instructed to clearly state name, address, phone number and if possible the type of assistance needed. Intake workers will return calls in the order received, usually within 2-3 days.

After an intake is completed, the request is referred to a local conference. A conference is a group of lay persons formed in a community, usually at a parish with the intent of enriching their spirituality through service to others in need. Members of the conference will make contact with the person(s) in need. Vincentians always make home visits in pairs, whereas, a phone visit is likely to be by individual contact. They offer information about the services of the St. Vincent de Paul Society and explain how to redeem the gift certificates that may be given. Normally, some form of identification to verify the information provided at intake will be needed when redeeming gift certificates.

Whenever possible, we prefer to process the request for assistance by speaking with the person in need. We do not provide gift certificates to agencies or parishes for redemption. Rather, it is the individual outreach of neighbor to neighbor which is the catalyst of our worldwide organization. Monetary and in-kind donations received by the conference are used for the works of the Society only and not shared with other organizations. The conference maintains monetary accounts and recordkeeping separate from the parish accounting. Typical financial support is received through collection envelopes from parishioners, the Poor Box, 5th Sunday collection and the like.

MEAL PROGRAM

SVDP operates a free meal program at two locations, serving evening meals 6 nights per week. The South location (Cross Roads Kitchen) also operates the "Healing Waters" program, which provides a hot

Rev: 5/27/2020

shower, clean clothing, support and resources for the homeless. The Healing Waters Shower Program is currently suspended until further notice.

SOUTH: CROSS ROADS KITCHEN 931 W. Madison St. 414-649-9555
Meals served: Sunday- Friday 4:00PM-6:15PM
No indoor sit- down service until further notice

Cross Roads Kitchen is providing hot meals To-Go from 4 pm - 6:15 pm prepared by staff only while supplies last. All recommended CDC guidelines and social distancing are being strictly followed to ensure the safety and health of all involved. Volunteer groups will be notified in the near future as to when they can return to donate and serve meals. In the meantime, Meijer or Gordon Food Service gift card donations are appreciated so that menu items can be purchased.

NORTH: HARAMBEE KITCHEN 2600 N. 2nd St. 414-374-4095
Meals served: Monday – Friday 4:00PM – 6:15PM resuming on June 1
No indoor sit-down service until further notice

All Peoples Church (where the SVdP meal program operates from) is serving nightly grab-n-go meals outside from a food truck, Monday - Friday from 5:30 pm to 6:15 pm through May 29 as a result of a grant they received. Starting on June 1, 2020 SVDP will resume providing hot meals To-Go from 4 pm - 6:15 pm prepared by staff at Harambee Kitchen.

When the situation allows for the safety of volunteer presence, volunteers are welcome to assist with serving the evening meals. Volunteer groups will be notified in the near future as to when they can return to donate and serve meals. In the meantime, Meijer or Gordon Food Service gift card donations are appreciated so that menu items can be purchased.

THRIFT STORES

Two stores in Milwaukee County honor gift certificates issued by SVDP conference members that provide people in need with clothing, household goods and/or furniture. Gift certificate holders must arrange for their own transportation of items received. Any income generated from the stores is used to support the Neighbors Helping Neighbors and Meal Programs.

STORE LOCATIONS:

2320 W. Lincoln Ave. Milwaukee 414-672-2040
Hours of Operation: Monday-Saturday Noon - 5:00PM

4476 S. 108 St. Greenfield 414-377-9077
Hours of Operation: Sunday-Saturday 11:00AM - 6:00PM

Donations can be dropped off at the Greenfield location only Monday – Friday 12:00pm – 4:00 pm
Donations of gently used items in closed containers or bags are welcome.

*PICK-UP of large items and furniture DELIVERY SERVICES are suspended until further notice.

ADMINISTRATIVE OFFICE:

9601 W. Silver Spring Dr., Milwaukee, WI 53225 (414) 462-7837

Council staff are working remotely at this time and providing all services.

Rev: 5/27/2020