



Dear Neighbor,

We hope to make your delivery experience as smooth as possible.

Please make sure to measure your space before you go to the store to ensure all items you choose will fit in your home. All sales are final once they leave the store.

To schedule a delivery when you are at the store a member of our team will assist you in contacting Roadheights Transportation, which is a separate delivery company not affiliated with SVDP that does deliveries for our stores.

You will be given a day and time frame for your delivery. On the day of delivery Roadheights Transportation will call you before they drive to your home to confirm that you are there. If the delivery company is unable to contact you on the scheduled day of the delivery, the delivery attempt will not be made and will have to be rescheduled for another day.

Curbside Delivery

When your delivery arrives, you will be asked to meet the driver outside at the curb or driveway with a photo ID. They will then unload your items off his truck for you to take. You are then responsible for getting your items inside your home.

Inside Delivery

When your delivery arrives, you will be asked to meet the driver outside at the curb or driveway with a photo ID. The driver will then bring your items inside your home. Anyone living above the 2nd floor of any building will be required to have access to an elevator or they will be responsible for getting their items into their home themselves. Make sure that your home is cleared and ready for the delivery of all your items. (drivers do not do any assembly of any items delivered)

Delivery Date/Time: _____

**Delivery date and time may change due to unforeseen weather issues.*

Delivery contacts: Jeremy (414) 517-4757 Kelby (262) 599-0848