



Catholic Charities Program and Services

April 29th

Prepared for SVDP Resources Fair

Jay Sugar

Parish Relations Coordinator

Catholic Charities: About Us



Mission: to provide service to those in need, to advocate for justice and to call upon others to do the same.

Who we are:

- Professional social service agency with a variety of programs & services
- Bilingual staff at our Milwaukee office located at 2021 N. 60th Street, Milwaukee



100 years
OF SERVING
NEIGHBORS
in need

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Who we serve:

- People affected by poverty, especially those unable to access services equitably
- People of all religions, ethnicities, languages, & backgrounds across the 10 counties of Southeast Wisconsin



Majority of services at no cost

Programs & Services



- Behavioral Health Counseling
- In-Home Support
- Hoarding Intervention & Treatment Program
- Pregnancy & Parenting Support
- Adoption
- Supported Parenting
- Refugee & Immigration Services
- Adult Day Services
- Outreach & Case Management ←

Review of Professional Services



Behavioral Health

- Licensed Therapists offering bilingual and culturally specific therapy.
- Serve adults, children and families who suffer from emotional distress.

In-Home Support

- Assess and Monitor health and emotional well-being
- Direct service visits to perform house keeping, grocery shopping and meal preparation
- Provide companionship



Adult Day Center

- Provide care options for older and disabled individuals
- Keep families together
- Staffed by certified nursing assistants

Hoarding Intervention

- Holistic approach
 - Case Manager
 - Home Coach
 - Therapist
- Support group for individuals
- Support group for families and friends



Review of Professional Services (con't)



Pregnancy & Parenting Support

- Prenatal Care Coordination
- In-home education
- Improve parenting skills
- Nurturing skills
- Parent-child interactions

Adoption

- Licensed by the state's Child Placement Agency
- Work with birth parents and adoptive family
- Options in Adoptions program



Supportive Parenting

- Support at-risk families through positive parenting skills
- Home visits
- Interact with the entire family
- Advocate for available resources

Refugee & Immigration Service

- Licensed attorneys handling over 4,000 cases
- Help resettled refugees become US citizens
- Integration programs including Befriender & English at Home



Outreach and Case Management



Our bilingual outreach case managers are true advocates for the people we serve, linking them in times of crisis to needed services and programs.

For example:

Food and clothing

Medical/Medicaid

Material resources

Counseling services

Link to education and job opportunities

Link to available community resources



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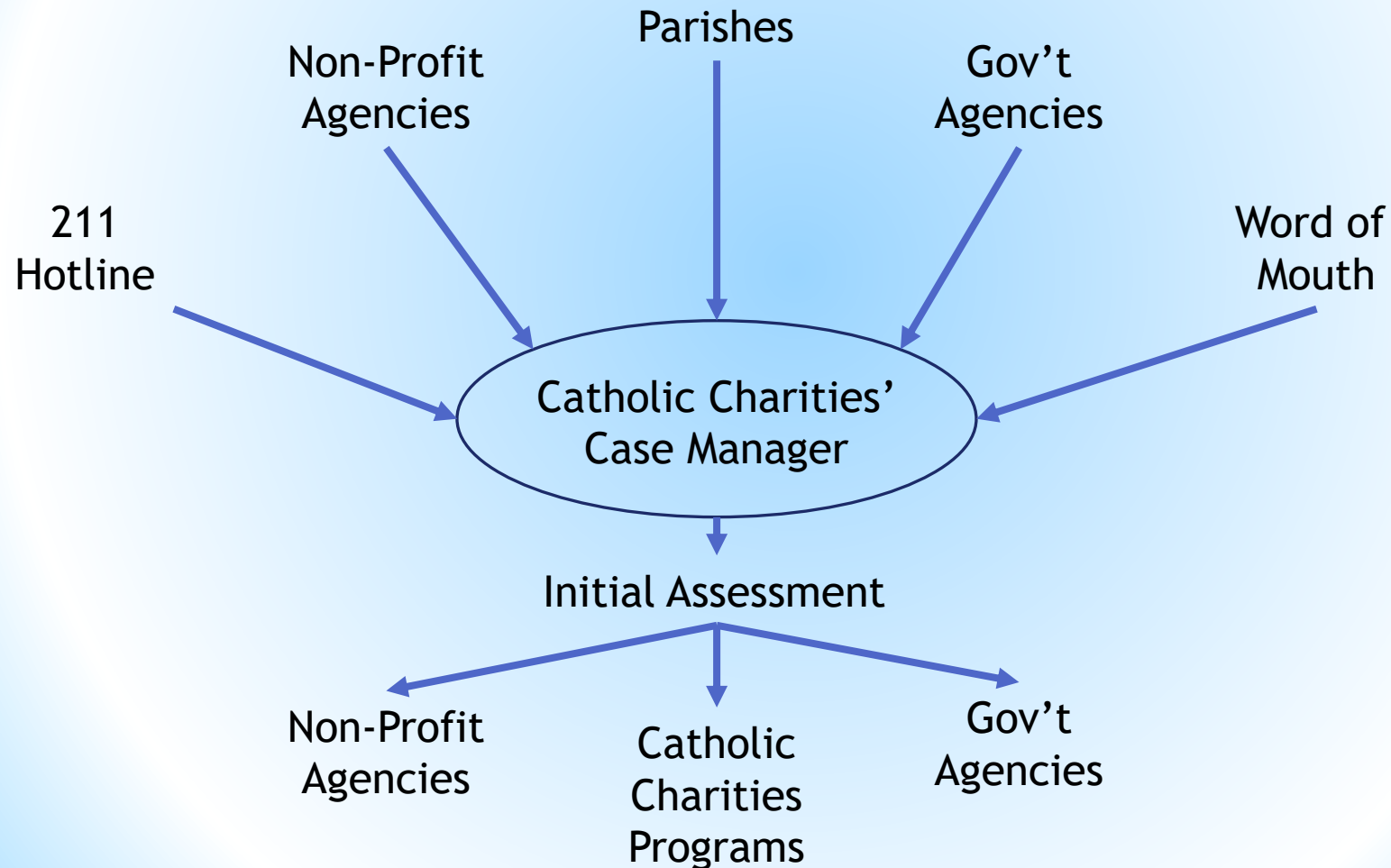
Counseling services

Link to education and job opportunities

Link to available community resources



Outreach and Case Management (con't)



Outreach and Case Management (con't)



What Catholic Charities' Case Managers Can Guarantee:

1. We will answer/return phone calls
2. Listen !
3. Advocate - help identify available community resources
4. Advocate - clients apply for available programs
5. Develop action plans with clients (and family)
6. Follow-up !

What Catholic Charities' Case Managers Can NOT Guarantee:

1. Access to money or material support
2. Provide false hope

How to Contact Catholic Charities



For All Programs (Except Refugee and Immigration Services)

Milwaukee Office
414-771-2881
2021 N 60th Street
Milwaukee, WI 53208

www.ccmke.org

When calling the main office ask for a representative of the program you are interested in or...

...if you are not sure which program would be most appropriate for your client, ask for a Case Manager

Refugee and Immigration Services

Milwaukee Office
414-643-8570
731 W. Washington St
Milwaukee, WI 53204

www.RISccmke.org

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Questions ?