

10 TIPS FOR

VERBAL DE ESCALATION

Two Sessions Available

07 FEB 2023

Presented by

RITA LIESIEFSKY
Community Advocates

10:30AM - 12:00PM

[CLICK TO REGISTER](#) **

5:30PM - 7:00PM

[CLICK TO REGISTER](#) **

Course Content

- Escalation Causes & Warning Signs
- Safety
- Know yourself!
- Barriers to positive interactions
- 10 Tips of Verbal De-escalation

***Feel free to enter the SVDP address & phone in the required fields rather than your own.*

PURPOSE: To increase the level of safety for everyone involved in crisis situations by providing BASIC INFORMATION to help reduce the level of conflict. As a result of this training, you will be able to:

- ~Define what "escalation" is
- ~Discuss what makes people feel safe
- ~Identify how you respond to agitation

FOR MORE INFORMATION

MARIA WELZ ☎ 414-667-0245 ✉ mwelz@svdpmilw.org

We are grateful for Community Advocates Public Policy Institute to offer this workshop free of charge for SVDP Society of Milwaukee.